

Jeremiah Windle

Network Engineer — CCNA in progress

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SUMMARY

Four years at one MSP supporting 100+ orgs and 3,000+ endpoints, then moved into healthcare IT. I racked and configured my own lab with an ASA 5516-X, a 3750G and Proxmox. I took the undocumented jobs and left them documented.

NETWORKING FOCUS

Routing/Switching: VLAN, 802.1Q, SVI, STP, subnetting, OSPF (learning) · **Firewalls:** FortiGate, Meraki MX, ASA 5516-X (NAT/ACL/IKEv2), UniFi, HP ProCurve · **Identity:** NPS/RADIUS, 802.1X, Entra ID, AD/GPO · **Automation:** PowerShell, Ansible (switch configs), Graph API, Python (Netmiko)

EXPERIENCE

Tegria — Senior Desktop Analyst | Apr 2026–Present | Spokane, WA

- **RADIUS/NPS + Ansible on switches:** I replaced shared local logins with AD-backed read-only roles and pushed standardized configs with Ansible.
- I built a **Graph API CIS tool** across about 15 tenants. It generated one HTML report instead of manual portal checks.
- I supported an **MXDR SIEM rollout** across about 200 endpoints and handled an ISP cutover with full circuit documentation where none existed.
- I handled broader healthcare IT: Entra ID, Exchange, SharePoint, Teams, ServiceNow and HIPAA work, plus Windows Server DNS/DHCP and Intune builds.

CleverPath IT (formerly Philantech3) — Spokane, WA | Feb 2022–Apr 2026 — 4-year tenure (acquisition Jun 2025)

One company, four titles — L2 Helpdesk Tech ('23–'26) → Setup Specialist → Helpdesk. 100+ orgs / 3,000+ endpoints.

- **Restored undocumented 802.1X wireless** on FortiGate, HP ProCurve, UniFi and NPS/AD. The engineer had left and no docs remained. I mapped the system, fixed auth and documented it.
- I ran network ops for 40+ clients. I handled firewall rules, VPNs and ACLs under change control with rollback and post-change checks.
- I managed Entra ID, Exchange and endpoint security across client tenants, coordinated ISP and vendor escalations and trained new techs.
- I built **ImmyBot + PowerShell** staging — What took one hour per device became 25 devices in under 30 minutes. That helped the MSP grow from zero to 40 clients in five months.

LAB & EDUCATION

Home lab: ASA 5516-X, 3750G stack, Dell R630 and HP DL380 (Proxmox VE) — all cabled and CLI'd from scratch. · **Spokane Falls CC** — AAS, Information Technology, 2022

CERTIFICATIONS

MS-900 · SC-900 · CompTIA A+ — completed · **CCNA 200-301 — in progress** · Full roadmap on [cert roadmap page](#).